

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 7,032,715 B2  
APPLICATION NO. : 10/615429  
DATED : April 25, 2006  
INVENTOR(S) : Rory S. Smith et al.

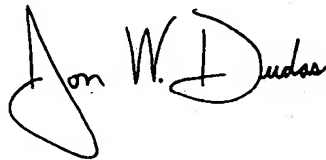
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It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 2, Line 26, after, "...available to answer the" and before "call..." please remove "hail" and insert --hall--.

Signed and Sealed this

Seventh Day of November, 2006

A handwritten signature in black ink, appearing to read "Jon W. Dudas". The signature is stylized with a large, looped initial "J" and a cursive "Dudas".

JON W. DUDAS  
*Director of the United States Patent and Trademark Office*